



## Security Management & Consulting Supply Chain Security

Pinkerton provides unparalleled expertise with global supply chain risk assessment and management services.

As more companies continue to off-shore their manufacturing, design, research/development facilities and suppliers, typical supply chains continue to become more complex as they stretch further around the globe. This increases the number of challenges when trying to protect a company's assets by improving supply chain risk management. This is especially true for importers/exporters, trucking companies, shippers, freight forwarders, and start-up global logistics firms.

Because of Pinkerton's extensive network of offices throughout North America, South America, Europe, and Asia, we can help clients navigate through the wide variety of languages, business practices, cultures, and customs that all play a role in assessing and managing supply chain risks.

We deliver a wide range of global supply chain security management services that include:

- **Customs-Trade Partnership Against Terrorism (C-TPAT) Consulting** – application assistance, policy and procedures writing, risk analysis, supply chain partner self-assessment management, business partner on-site assessments, and C-TPAT training

- **World Customs Organization (AEO)** – program support
- **ISO 28000:2007** (Security management systems for the supply chain) – compliance assistance
- **Maritime Port Security Compliance** – International Ship and Port Facility Security Code (ISPS) and Maritime Transportation Security Act (MTSA)
- **Education Solutions** – U.S. Customs and Border Protection C-TPAT compliance, U.S. Coast Guard MTSA compliance, and IMO ISPS compliance
- **Cargo Theft** – cargo recovery focused investigations, supply chain vulnerability assessments and re-engineering, loss prevention program, and undercover or surveillance work
- **Transportation Security** – crewmember security plans (crew custody work), vessel-specific security plans, and ship security assessments

Pinkerton can also combine multiple government and private organization supply chain security programs into a single, comprehensive program that ensures compliance with all specified programs via one assessment.

## Case Study | Supply Chain Security: A Single Solution ends up Solving Multiple Needs

**Challenge:** A large, multinational company needed support to maintain their Tier III status in the U.S. Customs & Border Protection Customs-Trade Partnership Against Terrorism (C-TPAT) program.

**Pinkerton's solution:** Pinkerton guided the client using the same CBP Five-Step Risk Assessment approach that Pinkerton and CBP had developed together. During the assessment, Pinkerton uncovered issues and recommended fixes to the supply chain in Mexico. A random testing program was added to ensure compliance with new procedures. During the assessment, the client realized they could benefit from additional protection services offered by Pinkerton.

**Results:** The client asked Pinkerton to expand the C-TPAT assessment to ensure the supply chain security program also met the standards for PIP, EU AEO and the new Mexican NEEC successfully. The company went from six Mexican supply chain incidents in less than a year to no incidents during a two-year period. The client opted to reduce additional corporate risk by adding Pinkerton's Brand Protection component into the overall program.

## Pinkerton's holistic approach to Risk Management

Pinkerton has identified four main categories of risk factors that impact a business and its operation, both inside and outside of the company. We offer innovative services and reliable solutions specifically designed for each risk area.



### Additional services to consider

- Brand Protection & Intellectual Property
- Comprehensive Risk Assessments
- GPS Solutions
- Risk Monitoring Dashboards
- Security Design

**Supply Chain & C-TPAT Security Services** is one of the many Pinkerton services that address **Operational & Physical Risk**. This risk area is concerned with all factors that can adversely affect **business continuity** and its impact to a company's bottom line.

Our cutting-edge services and solutions for Operational & Physical Risk are sought after by global organizations concerned with **protecting business operations, securing supply chains, product development, along with hiring and keeping the right employees.**

To learn more about these other solutions, or to learn about the other three major categories of corporate risk factors, contact Pinkerton today.

## About Pinkerton

Pinkerton traces its roots to 1850 when Allan Pinkerton founded the Pinkerton National Detective Agency. Today, Pinkerton offers organizations a range of corporate risk management services from security consulting and investigations to executive protection, employment screening and security intelligence. With employees and offices worldwide, Pinkerton maintains an unmatched reputation for protecting clients and their assets around the globe.

### PINKERTON

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