

Investigations Undercover Operations



Pinkerton helps companies around the globe protect and recover assets by providing specially-trained undercover investigators who discreetly ascertain key information about workplace problems.

There are many instances where a company's management has concerns about an employee's behavior, suspects internal theft, or senses something in the workplace is not right but cannot pinpoint the cause.

Often times, standard security systems or CCTVs don't reveal anything out of the ordinary when it comes to important factors that can impact day-to-day operations including:

- Theft
- Substance abuse
- Workplace violations
- Fraud
- Compliance issues
- Supervision duties
- Work productivity
- Safety issues

An undercover investigation – if properly administered – can help determine if there is a cause for concern and pinpoint the source of a problem.

Providing expertise in covert operations

Pinkerton has been a leader in reliable undercover operations for 160 years. Our highly-experienced covert operatives are able to catch nuances, build trust, and develop leads that identify and create a better understanding of the situation.

We provide timely reports to keep clients informed of an investigation's progress. Undercover operatives provide the intelligence needed to identify specific problems. We then advise what specific course of action should then be taken to correct the situation, if necessary. On the other hand, our operatives may discover that management's concerns were unfounded and no further actions are required.

When you're in need of reliable and expert Undercover Operations, contact Pinkerton.

Case Study | Undercover Operations: Agents Expose Pharmaceutical Theft Ring

Challenge: A large New York distribution center that supplies pharmacies, hospitals and doctors with prescribed and over-the-counter medications noticed a gradual, yet substantial, shrinkage in their inventory. In a six month period, over half a million dollars of product had gone unaccounted and the client suspected facility employees were responsible for the losses.

Pinkerton's Solution: Pinkerton placed three undercover operatives at the distribution center to monitor the situation. We conducted numerous interviews and coordinated several surveillance operations.

Results: Pinkerton identified 13 employees involved in the theft ring. Two arrests were made by the police department; the 11 remaining employees were terminated. Pinkerton then provided the client with recommendations to ensure tighter security and better inventory control to avoid future theft.

Pinkerton's holistic approach to Risk Management

Pinkerton has identified four main categories of risk factors that impact a business and its operation, both inside and outside of the company. We offer innovative services and reliable solutions specifically designed for each risk area.



Additional services to consider

Background Checks
Professional Interviewing
Physical Surveillance
Corporate Due Diligence
Cyber Surveillance

Undercover Operations is one of the many Pinkerton services that address **Operational & Physical Risk**. This risk area is concerned with all factors that can adversely affect **business continuity** and its impact to a company's bottom line.

Our cutting-edge services and solutions for Operational & Physical Risk are sought after by global organizations concerned with **protecting business operations, securing supply chains, product development, along with hiring and keeping the right employees.**

To learn more about these other solutions, or to learn about the other three major categories of corporate risk factors, contact Pinkerton today.

About Pinkerton

Pinkerton traces its roots to 1850 when Allan Pinkerton founded the Pinkerton National Detective Agency. Today, Pinkerton offers organizations a range of corporate risk management services from security consulting and investigations to executive protection, employment screening and security intelligence. With employees and offices worldwide, Pinkerton maintains an unmatched reputation for protecting clients and their assets around the globe.

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